

WHAT IS A TOTALED VEHICLE?

Understanding Total Loss in Car Insurance and Takaful

In car insurance/takaful, total loss occurs when repair costs exceed the vehicle's actual cash value (ACV), determined by factors like age, condition, and market value. This usually happens when the damage is so severe that repairing

it would be more expensive than replacing the entire vehicle. The decision depends on the type of damage (e.g., structural or aesthetic) and is assessed by a loss adjuster appointed by your insurer/takaful operator.



ATL vs BER

Types of Total Loss Vehicles



Actual Total Loss (ATL)

- Severe structural damage / compromised main chassis.
- Can't be repaired or restored to a safe state for road use.



Beyond Economic Repair (BER)

- Repair costs exceed the vehicle's market value or sum insured.
- Can be rebuilt and certified roadworthy (e.g., by PUSPAKOM).

Note: You can search the status of ATL vehicles at www.mycarinfo.com.my/VehicleCheck

Reporting to JPJ

ATL

Insurer/takaful operator ensures proper handling of ATL vehicles by reporting to JPJ, managing the Registration Card (RC), and overseeing disposal.



BER

Insurer/takaful operator reports BER status to JPJ within 5 working days of settlement acceptance. The vehicle can then be acquired, rebuilt, certified roadworthy (e.g., by PUSPAKOM), and sold, with the Registration Card (RC) released upon completion.

Always consult your general insurance or takaful provider for more information.

Total loss occurs when repair costs exceed the vehicle's actual cash value.

Repair Costs

Actual Cash Value (ACV)



COMPENSATION

How much compensation can I get for a total loss vehicle?

Claim payment is based on factors such as liability, policy/takaful coverage, and the determined sum insured/covered, which is either market value or agreed value.

Types of Compensation

Agreed Value

Based on the amount specified in the motor policy/certificate.

Market Value

Determined by the car's value at the time of the accident.